

Key Issues Brief

2.07 ANAO Audit: The Design, Implementation and Monitoring of Services Reform on Norfolk Island

Key Issues

- The ANAO has commenced a performance audit of the design, implementation and monitoring of services reform on Norfolk Island. The audit report is due for tabling in Parliament by April 2019.
- The Audit objective is to assess whether the Department of Infrastructure, Regional Development and Cities (the Department) has designed and implemented appropriate governance and administration arrangements for the transition and delivery of sustainable reforms to services on Norfolk Island.
- The audit includes three criteria the ANAO will use to assess the performance of the Department reforming services on Norfolk Island:
  - Sound evidence informed the design of reforms for the delivery of services on Norfolk Island;
  - Appropriate arrangements were implemented to support the transition and delivery of reforms to services on Norfolk Island; and
  - The arrangements in place for the delivery of services on Norfolk Island are subject to appropriate ongoing performance monitoring processes.

Background

- ANAO auditors will be conducting fieldwork from June 2018 to December 2018. During fieldwork the audit is open for public contribution via their website: <<https://www.anao.gov.au/work/performance-audit/design-implementation-and-monitoring-services-reform-norfolk-island>>
- The ANAO does not have a role in commenting on the merits of government policy but focuses on assessing the efficient and effective implementation of government programs, including the achievement of their intended benefits.
- The ANAO visited Norfolk Island from 30 July to 10 August 2018 to hold interviews with the Norfolk Island Administrator, relevant departmental staff and other Australian Government agency representatives located on Norfolk Island.

Sensitivities

- The Audit has been reported in the “*Norfolk Islander*” on two occasions, encouraging the local community to contribute. The Audit is also referenced in Dr Nobbs’ Report ‘Norfolk Island’s Major Problem is DIRDC’ (**Attachment A** Key Issues Brief 2.04).

## DEPARTMENT OF INFRASTRUCTURE, REGIONAL DEVELOPMENT AND CITIES

- Those who disagree with the Norfolk Island reforms may attempt to use the audit as a vehicle to represent their views about reform policy, and potentially interpret audit findings to support their views.

**Attachments:** Nil

