



File reference: 30/08/0002

4 August 2017

Ms Cherri Buffett
President
Chamber of Commerce
PO Box 370
NORFOLK ISLAND 2899

By Email to: nichamberofcommerce@gmail.com

Dear Ms Buffett

RE: Ordinary Council Meeting Agenda 19 July 2017 Item 12.1: Electricity Budget 2017 – 2018

I refer to your letter of 1 August 2017 to the Mayor.

Norfolk Island Electricity is a business activity that must return to a sustainable position within two years. Should consumers have difficulty paying for the electricity they have consumed please direct them to Customer Care. The recent media release on Customer Care is at:-

http://www.norfolkisland.gov.nf/sites/default/files/docs/NIRC/MediaReleases/2017/2017_06_30%20MR%20-%20Customer%20Care.pdf.

On 1 July 2016 the Australian Government social service functions were introduced to Norfolk Island. Included in the Australian system are supplements for pensions and energy.

The telephone number listed in the white pages for the Australian Government Information Centre 23465.

Yours sincerely



Bruce Taylor
ACTING GENERAL MANAGER

CC via Email: Mayor, Cr John McCoy, Cr Rob Buffett, Cr David Porter and Cr Lisle Snell of the Norfolk Island Regional Council